



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID MEMO

TO: All Medicaid Enrolled Providers of Home and Community-Based Waiver Services and Pre-Admission Screening Teams

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services

MEMO: Special

DATE: 6/18/12

SUBJECT: HIV/AIDS Waiver Expiration — Effective June 30, 2012

The purpose of this memorandum is to inform you that the HIV/AIDS Waiver will expire on June 30, 2012. The Department of Medical Assistance Services (DMAS) will not renew the HIV/AIDS Waiver. All authorizations for HIV/AIDS Waiver services will end effective June 30, 2012 and no payment will be made for services provided through the HIV/AIDS Waiver after this date. Requests for HIV/AIDS Waiver enrollment or services received at KePRO for dates of service on and after July 1, 2012 will be rejected back to the provider.

DMAS is beginning the process of removing all references to the HIV/AIDS Waiver Program from all applicable Provider Manuals, beginning with the Elderly or Disabled with Consumer Direction Waiver Services (Appendix D) and Individual and Family Developmental Disabilities Support Waiver Services (Appendix D) Manuals as of July 1, 2012.

Individuals enrolled in the HIV/AIDS Waiver have been given the option to continue Medicaid long-term care services by enrolling in the Elderly or Disabled with Consumer Direction Waiver, the Program for All-Inclusive Care for the Elderly, entering a Nursing Facility, other community options, or none of the above. Individuals receiving case management services through the AIDS Waiver have been advised to contact their case managers to access other, non-Medicaid funded, case management services available in their local communities.

PRE-ADMISSION SCREENING TEAMS

Effective July 1, 2012, screening teams must discontinue screening individuals for the HIV/AIDS Waiver as this waiver program will no longer exist. If you receive a request for a pre-admission screening for the HIV/AIDS Waiver *prior to* July 1, 2012, please inform the individual of the discontinuation of this waiver program. Individuals may be screened for the Elderly or Disabled with Consumer Direction Waiver, the Program for All-Inclusive Care for the Elderly, or Nursing Facility level of care.

If you have any questions related to the expiration of the HIV/AIDS Waiver, please contact Elizabeth Smith, R.N., Program Analyst in the Division of Long-Term Care at (804) 786-0569 or elizabeth.smith@dmass.virginia.gov.

Are You Ready for 300H Implementation?

Item #300H of the 2011 General Assembly Appropriation Act requires all providers to submit claims electronically via Electronic Data Interchange (EDI) or Direct Data Entry (DDE), and receive payments via Electronic Funds Transfer (EFT) for those services provided to Medicaid enrollees. If you are not already submitting claims electronically, please contact the EDI Helpdesk at 866-352-0766 for more information. If you do not receive your payment by EFT, please contact Provider Enrollment Services as soon as possible at 888-829-5373. The deadline for all providers to submit their claims electronically and receive payments by EFT is July 1, 2012.

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmass.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KePRO's Provider Portal, effective October 31, 2011 at <http://dmass.kepro.org/>.

ELIGIBILITY VENDORS

DMAS has contracts with the following eligibility verification vendors offering internet real-time, batch and/or integrated platforms. Eligibility details such as eligibility status, third party liability, and service limits for many service types and procedures are available. Contact information for each of the vendors is listed below.

Passport Health Communications, Inc. www.passporthealth.com sales@passporthealth.com Telephone: 1 (888) 661-5657	SIEMENS Medical Solutions – Health Services Foundation Enterprise Systems/HDX www.hdx.com Telephone: 1 (610) 219-2322	Emdeon www.emdeon.com Telephone: 1 (877) 363-3666
---	--	--

“HELPLINE”

The “HELPLINE” is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The “HELPLINE” numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid Provider Identification Number available when you call.